

CCBHC Research FAQ

Turn your real-world experience into shared learning that strengthens care and informs local and national policy & practice.

Mission Driven Data and the University of Maryland are working together on a **national research effort to learn from agencies** about how the CCBHC model is supporting communities across the country, with a particular focus on crisis services. The goal is to **ensure the national picture reflects the real, day-to-day work** happening in agencies like yours.

This is the first in a series of studies designed to be practical, grounded, and agency-centered. Participation is completely optional, and designed to be supportive and low-burden - **no new data collection and no workflow changes required.**

This study is open to the broader CCBHC community. You don't need to be one of the 60 agencies we already support to take part. We're eager to include perspectives from a wide range of communities and service models, and **we hope you'll join us.**

Is our agency the right fit?

We are committed to including as many agencies as possible. There is no cost to participate.

Which agencies are eligible to join the study?

Eligibility is open to all agencies that have ever been CCBHCs, who are currently operating as CCBHCs, or who are exploring becoming one. No specific CCBHC designation or status required.

Do we need to use a specific EHR or to serve a specific population to participate?

No. Participation is open to all agencies, regardless of which EHR system you use or which populations you serve. We also want to include agencies using a variety of crisis service models.

What are the benefits of participating?

Insights your agency can use locally, while contributing to stronger national policies.

What benefits can our agency expect from participating?

Everyone who participates will receive a dashboard of their own data, organized to help you better understand how the CCBHC model is impacting your agency's crisis services, so you can use those insights for learning, improvement, and advocacy.

Where will findings from this research be published?

Findings from this study may be shared through national research publications, including peer-reviewed journals, conference presentations, and written reports for the CCBHC field. Mission Driven Data will also provide high-level summaries back to participating agencies. All findings will use aggregated, de-identified data. No agency-specific information is published.

What can we expect if we participate?

This study is designed to be low-burden, and to work with the data you already collect.

Will we need to make any workflow changes?

No changes are required. We will work entirely with the data you already collect within your existing workflows.

How will you know where to look for our data?

We'll guide you through this and handle as much as possible on our end. After you opt in, we'll facilitate a few efficient virtual meetings (2-3 hours total). We'll ensure the process is clear and manageable from start to finish.

**You opt in → 2–3 hours of virtual meetings total →
we handle the technical work → you receive a dashboard of your data.**

How will our data be protected?

We designed this study with privacy and security at the center.

What data is being used in the study?

To make this research as meaningful as possible, the study will include service and client-level details pulled from your agency's EHR. This level of detail makes this research unique from most of the other research completed on the CCBHC model.

How is client privacy protected?

If a BAA/QSOA does not already exist between your agency and Mission Driven Data, we will complete one. All client-level data is de-identified by Mission Driven Data before it is used in the study. We will also be removing any agency identifiers prior to the data analysis process.

How is data kept secure?

Data is handled exclusively on Mission Driven Data's secure infrastructure, by members of the Mission Driven Data team. It does not leave our digital four walls.

What else can we do to get involved?

Optionally, your agency is welcome to participate in a roundtable discussion with the research team, to share more about your experience and give input to the research process.

Next Steps

✓ Are you ready to sign up to participate?

Complete this form to officially opt in.

✓ **Would you like to schedule a follow-up meeting with our team to clarify anything?**

Use this Calendly link to schedule with Ginger Bandeen, CEO & Founder of Mission Driven Data:

<https://calendly.com/missiondrivendata/ccbhc-research-interest-meeting>